

Problems with your Vehicle

If you should experience a problem with your vehicle, particularly one that you believe may affect its safe operation, we urge you to immediately contact your authorized Mercedes-Benz dealer to have the problem diagnosed and corrected if required.

If the matter is not handled to your satisfaction, please discuss the problem with the dealership management, or if necessary contact us at the following addresses:

In the U.S.A.: Customer Assistance Center
Mercedes-Benz of North America Inc.
One Mercedes Drive
Montvale, NJ 07645-0350

In Canada: Customer Relations Department
Mercedes-Benz Canada Inc.
849 Eglinton Avenue East
Toronto, Ontario, M4G 2L5